



Investigator Training Committee

Annual Report

August 12, 2011

Committee Members:

George Saxton, Chair
Grant Bishop
Kathy Boyle
Vince Craig
Tim Dazey
Jay Kelley
Derrick Lastinger
Mike Page
Bonnie Rabe
John Scott
Josh Wiley
Jim Wright

After meeting at the Orkin facility in Atlanta, Georgia and through several conference calls, the Committee has developed a training agenda for this structural Pesticide Inspector Residential Training (PIRT) which will be held at the Orkin training center September 26th through the 29th, 2011. The agenda for the PIRT training will include:

1. Facility tour of the different room settings. An Orkin representative will be at each site discussing how this area would be treated. An instructor will also be present and discuss where and why forensic evidence would be taken in this particular area;
2. Information technology and retrieval through the internet. A representative from the Entersect company has been invited to give a presentation;
3. "Chemistry 101" for inspectors. Basic information on what the labs do and how to read their reports.
4. Sampling and evidence. Different types of forensic samples will be discussed as to why they are taken and the different methods for taking forensic samples;

5. Interviewing techniques (developed by Council on Licensure, Enforcement and Regulation (CLEAR). This discussion will focus on what questions to ask and how to conduct a proper interview of victims and complainants;
6. Behavioral Analysis – recognizing deception from body language (developed by CLEAR). After classroom training, the class will be divided into different groups and each group will be allowed to interview an ‘actor’ about a particular situation. They will then attempt to identify the deceptive person based on body language and speech patterns ;
7. Investigative report development;
8. How to testify in court (presented by a local attorney);
9. Mock investigative scenarios.

Because of the unique opportunity presented by the Orkin training facility, the heart of the PIRT training will be the mock scenarios where trainees will be divided into groups, presented with an investigative or inspection scenario and allowed to investigate to a logical conclusion, including the taking of forensic evidence. Instructors will accompany each group and different investigative techniques will be discussed. The scenarios that have been developed are:

Scenario 1 – An allegation of illness following a general pest control treatment at a residence (developed by Bonnie Rabe);

Scenario 2 – Referral from the Better Business Bureau about a pesticide application at a restaurant (developed by Josh Wiley);

Scenario 3 – Rodent control complaint at a grocery store (developed by John Scott);

Scenario 4 – Improper termite control treatment complaint (developed by Mike Page);

Scenario 5 – Complaint of an improper bed bug application (developed by Vince Craig).

The intent of the Committee is to develop a training module that can be used over again when the need arises with a minor amount of tweeking.

For the committee:

George N. Saxton, Chair

Inspector Training Committee